

Change Request Management with SAP Solution Manager - Configuration



Purpose of the training

Audience

- Change Manager
- Program/Project Manager
- System Administrator
- Technology Consultant



Benefits of completing the training

This course will prepare you to:

- Describe the various elements of SAP Solution Manager Change Request Management
- Configure the SAP standard process for the Change Request Management scenario
- Outline how to customize the Change Request Management process according to your needs



Expected Listener Preparation

Essential

- [SM100](#) – SAP Solution Manager Configuration for Operations

Recommended

- [ADM325](#) – Software Logistics for SAP S/4HANA and SAP Business Suite



Training Language

angielski



Duration

5 days / 38 hours

Training agenda

1. Overview Change Request Management
2. Basic Setup Steps for Change Request Management
3. Master Data
4. Defining the Landscape for Change Request Management
5. The Change Request Management Processes
6. Monitoring
7. Retrofit
8. Customizing Change Request Management