

E-Learning - Implementing Cisco Advanced Call Control and Mobility Services

Cisco - On Demand E-Learning

The Implementing Cisco Advanced Call Control and Mobility Services (CLACCM) v1.0 course covers advanced call control and mobility services. You will learn how to use Cisco Unified Communications Manager (Cisco Unified CM) features to consolidate your communications infrastructure into a scalable, portable, and secure collaboration solution.

Through a combination of lessons and hands-on experiences, you will also learn about a wealth of other features such as Globalized Call Routing, Global Dial Plan Replication, Cisco Unified Mobility, Cisco Extension Mobility, Device Mobility, Session Initiation Protocol Uniform Resource Identifier (SIP URI) call routing, Call Admission Control, Cisco Unified CM Express and Survivable Remote Site Telephony (SRST) gateway technologies, Cisco Unified Board Element Call deployments, signaling and media protocols, call coverage, and time-of-day routing.

This course helps you prepare for the Implementing Cisco Advanced Call Control and Mobility Services (300-815 CLACCM) exam.

Access Duration: 180 days

Continuing Education Credits: 40



Purpose of the training

This course is designed for Collaboration engineers and administration professionals in job roles such as:

- Network administrator

- Network architect
- Network designer
- Network engineer
- Network manager



Benefits of completing the training

This course will help you:

- Learn how to manage the tools of Cisco Unified Communications Manager (CM) for secure communication to facilitate team-based collaboration from any location using Voice over Internet Protocol (VoIP), video, unified messaging, and IM
- Gain hands-on experience in using Cisco Unified Communications Manager for secure, compliant communication protocols
- Acquire the knowledge to prepare for the **300-815 CLACCM** exam



Exam description

Certification

Associated Certifications: [CCNP Collaboration](#)

Associated Exam: [300-815 CLACCM](#)



Expected Listener Preparation

Before taking this course, you should have the following knowledge and skills:

- Basic understanding of networking, voice and video technologies
- Describe the different codecs and how they transform analogue voice into digital streams
- Knowledge of Cisco IOS XE command line
- Configure and modify requirements within the Cisco Unified CM
- Deploy and troubleshoot IP phones via manual configuration within Cisco Unified CM
- Describe the call setup/teardown process for a SIP device
- Manage user accounts and call routing in a Cisco Unified CM
- Describe and configure dial plan elements within a single site Cisco Unified CM deployment
- Implement basic globalized call routing within a Cisco Unified CM cluster
- Implement public switched telephone network (PSTN) access
- Implement, manage and troubleshoot media resources in a Cisco Unified CM

The following Cisco courses can help you gain the knowledge you need to prepare for this course:

- Understanding Cisco Collaboration Foundations (CLFNDU)
- Implementing and Operating Cisco Collaboration Core Technologies (CLCOR)



Training Language

Language: English

Materials: English



Training Includes

- Labs
- Self-Paced Training
- Video Training

Duration

1 days / 1 hours

Training agenda

- Analyze and troubleshoot SIP, H.323, and media protocols
- Implement call coverage in Cisco Unified CM
- Configure and troubleshoot Cisco Unified CM Device Mobility, Extension Mobility, and Unified Mobility
- Implement Cisco Unified CM Express for SIP phones
- Implement globalized call routing between Cisco Unified CM clusters
- Implement Media Gateway Control Protocol (MGCP) fallback and Survivable Remote Site Telephony (SRST) in Cisco Unified CM and in Cisco IOS XE gateways
- Implement Call Admission Control and automated alternate routing (AAR) in Cisco Unified CM
- Troubleshoot multisite Cisco Unified CM deployments
- Implement Intercluster Lookup Service (ILS) between Cisco Unified CM clusters and enable General Data Protection Regulation (GDPR)
- Configure and troubleshoot Cisco Unified Border Element