

ITIL®4 Specialist: Sustainability in Digital & IT (SDIT) - accredited training with exam

The ITIL®4 Extension Modules have been developed to enable organizations to maximize value from adopting the globally recognized ITIL®4 framework as part of the ITIL®4 certification scheme. These certifications extend the main ITIL®4 framework and provide organizations with the guidance to address and harness the challenges and opportunities presented by emerging technologies and themes that impact their operations.

The Extension Modules also allow individuals to learn about ITIL® concepts, develop an understanding of relevant ITIL®4 guidance and enable career development opportunities in Cloud Services and Sustainability in Digital and IT.



Purpose of the training

- C-Suite executives
- IT/Digital / Service / Sustainability Strategists
- Service Designers/ Architects / Developers
- Product / Service Management



Benefits of completing the training

This module focuses on providing candidates with an understanding of what 'sustainability' means and how it can deliver value. In addition, this module also provides candidates with an understanding of the

practical steps required to develop and implement a sustainability strategy, as well as the practical skills necessary to enable an organization to deliver value by introducing sustainability practices.

Learning Outcomes:

- Understand the key concepts of sustainability
- Understand the value, benefits, costs, and risks of sustainability
- Understand how digital and information technology support sustainability
- Know how to plan sustainability for an organization
- Understand how organizational sustainability is assessed, maintained, and improved



Examination method

The ITIL® SDIT exam consist of two parts: Case study assessment and MCQ assessment.

Prerequisites:

The candidate must have attended an accredited training course for this module.

Case study assessment

The case study has been created for the practical assignments of the ITIL®4 Specialist: Sustainability in Digital & IT course.

Participants of the course are expected to work on the practical assignments in small groups, or individually, if they are resubmitting an assignment.

Practical assignments are assessed by the trainer(s) of the course.

Case study assessment overview

- Materials allowed: any (open book assessment)
- Exam duration: Four assignments of 60 minutes
- Number of marks: 32 (each of four assignment is worth 8 marks)
- Pass mark: 24 marks (75%)

MCQ assessment

The MCQ exam consists of 35 questions, each of which has four answer options. For each question, one option is correct and the other three are incorrect.



Exam description

- Duration: 60 minutes (in a language other than their mother tongue or working language have 25% of the additional time for a total of 75 minutes.)
- Multiple choice test – 35 questions
- Credit from: 23 points (65%)
- Examination without additional help



Expected Listener Preparation

It does not require prior preparation.



Training Language

- Training: English
- Materials: English
- Exam: English

Training Includes

The training price includes:

- Accredited training materials
- Voucher for the PeopleCert DevOps Fundamentals online exam

Additional options:

- Take2 re-sit exam repetition: PLN 200

Duration

3 days / 24 hours

Training agenda

Day 1

- Introduction to the training
- Introduction and key concepts
- What is the vision?
- Practical exercise 1

Day 2

- Where are we now?
- Where do we want to be?

- Practical assignment 2
- How do we get there?

Day 3

- Practical assignment 3
- Take action
- Did we get there?
- Practical assignment 4
- How do we get the momentum going?
- Exam preparation