

PeopleCert Professional Scrum Master II – accredited training with exam



Purpose of the training

This certification is the second level of the PeopleCert Scrum qualification scheme provided and is aimed at anyone who wishes to become an efficient leading member in a work environment where Scrum framework is applied. With this certification professionals can demonstrate a solid knowledge and understanding of Scrum terms, principles, tools and practices as well as their ability to use tools efficiently and effectively.



Benefits of completing the training

After passing an exam participant receives international PeopleCert certificate in an electronic form. PSM II certificate does not expire. Additionally the participant will learn:

- The mastery of the Scrum framework centred around the integration of roles, events, and Scrum philosophy, including and supporting the product backlog and sprint backlog
- The many soft skills necessary for the Scrum Master, such as servant leadership, facilitation, coaching and mentoring, problem solving, and removing impediments
- The key skills related to visual management for increasing transparency, inspection, and adaptation for success with your projects
- The importance of self-organizing, team building, team dynamics and virtual teams
- The most important skills for successful Scrum Masters that are applied through different Scrum events from initial planning to the final retrospective
- The crucial strategies for scaling Scrum projects with multiple teams and complex products



Examination method

The participants receive vouchers, which are valid for 6 months, for online exam.

Having completed the training, the participant receives an e-mail with guidelines how to register on the exam. The date is determined directly with PeopleCert, with the use of participant's account.

Online exam is conducted in the presence of proctor – a person from PeopleCert, who connects remotely with training participant's desktop and observes the course of exam via Internet camera.

The person who takes the exam is obliged to show the place where he is going to write the exam to proctor via Internet camera. Proctor checks if there are not any other persons and study aids in the room.

After passing the exam, the participant will receive an international certificate in electronic form.



Exam description

Professional Scrum master exam

- Exam duration: 60 min
- Single selection test
- Required 70%, 28 out of 40 correct answers
- No additional materials allowed.



Expected Listener Preparation

PSM 1 training and certification is an advantage.



Training Language

- Training: English
- Materials: English
- Exam: English

Training Includes

Training fee covers:

- Certified training materials
- Professional Scrum Master II exam voucher

Additional options:

- Take2 re-sit exam: 200 pln

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Training agenda

1. What is Agile
 - Agile manifesto
 - Agile benefits
 - Agile transformation
 - Agile out of IT
2. What is SCRUM
 - Framework
 - Empirism and lean thinking
 - Three pillars of SCRUM
 - Five values of SCRUM
 - SCRUM team
3. Basic competences of SCRUM Master
 - Competences
 - Trainer/coach
 - PLEASE model
 - SM as facilitator
 - Conflict management
 - Change agent
4. SCRUM Master and organisational change
 - Bridges model
 - Transformation techniques
5. SCRUM Master duties
 - Leadership
 - Duties for a team
 - Duties for a product owner
 - Duties for an organisation
 - Authority

- What is not Scrum Master

6. Sprint

- Planning techniques
- Story pointing
- DoD
- DoR
- Sprint events
- SCRUM Artifacts
- Visual management
- Improvement Stories
- Developers working area

7. Scaling SCRUM

- Scrum@Scale
- Nexus
- Scalled Agile Network 5.0

8. How to pass the exam – best practice

9. Sample questions